



## Return Policy

*Effective 3/27/2023 for online orders only (see note at page bottom):*

Thank you for your interest in our products. Our refund policy is designed to ensure that our customers are satisfied with their purchases and that we are able to maintain the quality of our products.

If you are not completely satisfied with your purchase, you may request a refund within 30 days of the purchase date. To be eligible for a refund, the product must be in its original condition and packaging and must not have been used or damaged.

### **Return Shipment:**

If you are requesting a refund due to an error on our part, such as a defective product or incorrect item shipped, we will cover the cost of return shipment. However, if the return is due to a change of mind or other reason on your part, you will be responsible for covering the cost of return shipment.

### **Restocking Fee:**

In addition to return shipment costs, there will be a restocking fee of 20% of the purchase price of the product for all returns. This fee is to cover the costs associated with processing and restocking the product. The restocking fee will be deducted from the refund amount.

### **Refund Process:**

To request a refund, please contact our customer service team and provide your order number and the reason for the return. Our team will provide you with further instructions on how to return the product and process your refund.

Please note that refunds may take up to 10 business days to process after we receive the returned product. Once the refund has been processed, you will receive a notification via email.

We appreciate your business and hope that our refund policy helps to ensure your satisfaction with our products. If you have any questions or concerns, please do not hesitate to contact our customer service team.

*Note: This refund policy only applies to online orders made directly from our website. If you are an OEM customer or have purchased our products through a third-party distributor, please refer to the terms and conditions outlined in your purchase agreement. Our refund policy does not apply to orders made through these channels. If you have any questions about your purchase agreement or our refund policy, please contact our customer service team for further assistance.*